

Follow-up Actions for Complaints about Remuneration Matters from Workers of Outsourced Cleansing Service Contractors from January to End of May 2005

A. Summary of Follow-up Actions

Follow-up action	No. of cases
Prosecution initiated by Labour Department, hearings pending	7
Prosecution initiated by Labour Department, contractor convicted	2
Investigation underway	12
Cases not involving worker exploitation	7
Complaints withdrawn	14
Complaints settled upon mediation	72
Total	114

B. Details of the Cases

Name of Estate	No. of complaints	Follow-up action in detail
Lung Hang Estate	7	The cases were referred to the Labour Department and the Police. Prosecution has been initiated against the contractor.
Shun On Estate	2	The cases were referred to the Labour Department and the Police. The contractor was convicted. The property management agency of Shun On Estate has terminated the contract at the request of the Housing Department.
Pak Tin Estate	12	The cases have been referred to the Labour Department and the Police. Investigation is in progress.
Lower Wong Tai Sin Estate	7	Upon investigation, it is confirmed that the cases do not involve worker exploitation.
Lok Fu Estate	13	The workers withdrew their complaints after understanding the provisions of the Employment Ordinance.
Lai On Estate	1	The worker withdrew the complaint after understanding the provisions of the Employment Ordinance.
Choi Hung Estate	32	The cleansing service contractor paid the arrears upon mediation by the Labour Department.
Tsui Ping (South) Estate	40	The contractor paid the arrears upon mediation by the Housing Department.
Total	114	