

**Details of complaints dealt with in June classified as  
minor breaches; unsubstantiated and outside Broadcasting Authority's remit**

*1. Complaints related to programmes classified as minor breaches*

<b>Broadcast Date</b>	<b>Station / Channel</b>	<b>Title</b>	<b>No. of Complaints</b>	<b>Substance of Complaint</b>	<b>Decision</b>
25.4.2003	ATV Home	6:00 News (六點鐘新聞)	1	The newscaster remarked that the experts of the World Health Organisation (WHO) were dissatisfied with the investigation report of the Amoy Gardens submitted by Hong Kong, while a reporter in the same news item said that the experts were satisfied with the report.	The remark of the newscaster was incorrect. The error was subsequently corrected in the "Late News" (夜間新聞). The complaint was classified as a <b>minor breach</b> .
1.5.2003	TVB Jade	News At 6:30 (六點半新聞 報道)	1	The news erroneously reported that Marco Fu (傅家俊), a Hong Kong snooker player, was 28 years old.	Fu was 25 years old. The complaint was classified as a <b>minor breach</b> .

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6.5.2003	TVB Jade	“News At 6:30” & “News Roundup” (“六點半新聞報道”及“晚間新聞”)	1	The term “薪酬” was wrongly written as “薪籌” in the subtitles.	The programmes did make the alleged mistake. The complaint was classified as a <b>minor breach</b> .
9.5.2003	Cable Channel A	Noon Edition (午間通訊)	1	It was erroneously reported that the travel advice against Singapore would be lifted if there were no new SARS cases within the next nine days.	No travel advice against Singapore had ever been issued. The complaint was classified as a <b>minor breach</b> .

## 2. Complaints related to programmes classified as unsubstantiated

Broadcast Date	Station / Channel	Title	No. of Complaints	Substance of Complaint	Decision
19.4.2003	ATV World	National Geographic – Stalking Leopard (國家地理雜誌-豹仔)	1	The term “leopard” was erroneously translated as “美洲豹” in the subtitles of the programme.	According to some English-Chinese dictionaries, the Chinese translation of “leopard” was “美洲豹”. There was no conclusive evidence that the translation was erroneous. The complaint was <b>unsubstantiated</b> .
24.4.2003	ATV Home	Racing Express (馬上全接觸)	1	The frequent references to the sponsor name of a Cup race amounted to advertising. The programme encouraged viewers to attend the racecourse.	References to the sponsor name of a Cup race in the programme were justified in context. Nothing amounting to advertising was found. No reference to attending the racecourse was made. The complaint was <b>unsubstantiated</b> .
6.5.2003	ATV Home	The Story Of One Century (百年物語)	1	The programme glorified Japanese soldiers who died in the war and misled viewers into believing that Japan was a victim of the war. The programme warranted a “PG” (Parental Guidance Recommended) classification.	The drama featured the miserable lives of some ordinary Japanese women and children as a result of the war. A Japanese woman whose husband died in the war claimed that his death was a glory. The portrayals were justified for plot development and characterization purposes. The programme did not warrant a “PG” classification. The complaint was <b>unsubstantiated</b> .

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12.5.2003	ATV World	Programme Change Without Prior Notice	1	The programme “NBA Playoffs 2003” (NBA 季後賽) scheduled at 8:00am was pre-empted without prior notice.	The hosts of the programme “NBA Playoffs 2003” broadcast on 8.5.2003 announced that the NBA match was re-scheduled on Home on 12.5.2003 at 3:30am. The revised schedule was published in several newspapers on 12.5.2003. The complaint was <b><u>unsubstantiated</u></b> .
21.5.2003	ATV Home	Hot Topic (時事熱點追蹤)	1	The programme misled viewers that SARS patients were also patients of mental illness.	The host and the guest doctor talked about emotional and psychological problems faced by patients recovering from SARS. They did not remark that all SARS patients suffered from mental problems. Nothing misleading was found. The complaint was <b><u>unsubstantiated</u></b> .
25.5.2003	ATV Home	Promo for “Pop Corn” (“爆米花”宣傳片)	1	The promo which featured the leads embracing each other contained a bad theme and was unsuitable for children.	There was a brief embracing shot of the male lead and the female lead. Nothing unsuitable for children was found. The complaint was <b><u>unsubstantiated</u></b> .
28.5.2003	ATV Home	6:00 News (六點鐘新聞)	1	The report that no SARS patient died on 28.5.2003 was inaccurate.	The news highlight and news item on SARS reported that no SARS patients died on 28.5.2003. The anchor and reporter reported that on the day concerned, there were two new confirmed cases including one female patient who died on 26.5.2003. Although she was added to the list of deaths on 28.5.2003, she did not die on that day. The report was accurate. The complaint was

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29 & 30.5.2003	ATV Home	Promo for “Lu Buwei” (“呂不韋”宣傳片)	11	The portrayals of the leads’ intimate behaviour were indecent, explicit and unnerving, exerted a bad influence on children, and was unsuitable for broadcast. The plot of sacrificing one’s wife and child for power contained a bad theme.	The promo had four versions, two of which were restricted for broadcast outside the family viewing hours. They contained fleeting shots of the male and female leads embracing each other passionately. The portrayals of the intimate behaviour were discreet and within the acceptable bounds of the broadcast time. The complaints were <b><u>unsubstantiated.</u></b> As regards the choice of plot for the drama, it was outside the remit of the Broadcasting Authority.
—	ATV	Complaints Hotline	3	The complaints hotline was not answered, the voice-mail box was always full and the hotline operator was rude.	Test calls were made. The hotline was operating normally. The calls were either answered by the staff or transferred to an automatic recording system. The complaints were <b><u>unsubstantiated.</u></b> The manner of the staff was outside the remit of the Broadcasting Authority.
12.4.2003	TVB Pearl	Me, Myself & Irene (愛情竊筋 Show)	2	The portrayals of a man’s outrageous behaviour and a man’s bare buttocks were unsuitable for children’s viewing and for broadcast at the scheduled hours (9:30pm to 11:45pm).	The film, classified as a “PG” (Parental Guidance Recommended) programme, was broadcast outside the family viewing hours. The comedy depicted a trooper with split personalities performing outrageous acts, such as sucking the breast of a breast-feeding mother and taking off his pants in public. The portrayals were exaggerated, farcical and contextually justified for characterization purpose. The complaints were

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22.4.2003	TVB Jade	Fit For Life (秀出美麗人生)	2	The programme was denigrating to fat people and gave viewers the misleading impression that being fat was a sin. It should be classified as “PG” (Parental Guidance Recommended).	Two artistes and a guest talked about the inconvenience and embarrassment of being fat, and their experiences of reducing weight. They only related their personal experiences and feelings. Nothing misleading or denigrating to fat people was found. The programme did not warrant a “PG” classification. The complaints were <b><u>unsubstantiated.</u></b>
6.5.2003	TVB Jade	Promo for “Mother’s Day” (“母親節”宣傳片)	2	The expression “噏，母親節快樂！” (La! Happy Mother’s Day!) was crude and had a bad influence on children.	The word “噏” was an expletive carrying no particular meaning. It was unlikely that the average viewer would consider the expression crude or having a bad influence on children. The complaints were <b><u>unsubstantiated.</u></b>
7.5.2003	TVB Jade	Virtues Of Harmony II (皆大歡喜)	1	The expression “叫雞唔俾錢” (not paying a prostitute after the service) in the drama had a bad influence on children.	The programme was broadcast outside the family viewing hours and was classified as “PG” (Parental Guidance Recommended) as it contained coarse language. In a sequence, a rascal asked people embarrassing questions like “試過叫雞唔俾錢?” (ever tried not paying a prostitute after the service?) to show that everyone had secrets which should not be disclosed to other parties. The expression, though unrefined, was justified for characterization purpose and in context. The complaint was <b><u>unsubstantiated.</u></b>

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16.5.2003	TVB Jade	Virtues Of Harmony II (皆大歡喜)	1	The remark that “我個 BB 係高質素 made in Hong Kong” (my baby who was made in Hong Kong, was of high quality) was denigrating to babies not born in Hong Kong.	A sequence depicted several women talking about the difficulty of finding a good man in Hong Kong to get married. A pregnant woman proudly said that she could marry a man and give birth to babies in Hong Kong since she was of high quality. The programme did not contain anything denigrating to babies not born in Hong Kong. The complaint was <b><u>unsubstantiated</u></b> .
16.5.2003	TVB Jade	Virtues Of Harmony II (皆大歡喜)	1	The dialogues of a male character were crude. Examples were “師姑尿” (piss), “八婆” (bitch) and “瘟神” (god of infectious diseases).	The drama was broadcast outside the family viewing hours. A male character was uneducated and uncouth. His utterances, though unrefined, were not crude and were contextually justified for characterization purpose. The complaint was <b><u>unsubstantiated</u></b> .
20.5.2003	TVB Jade	Virtues Of Harmony II (皆大歡喜)	1	The drama was indecent and was unsuitable for children’s viewing. The expression “胸即是胸” (a breast is a breast) was quoted as an example.	The drama was broadcast outside the family viewing hours. Nothing indecent or unsuitable for children’s viewing was found. Nor was the alleged expression. The complaint was <b><u>unsubstantiated</u></b> .
28.4.2003	TVB Jade	Prevention Against Atypical Pneumonia (高度戒炎)	1	The programme host’s remarks misled viewers into believing that the opinion delivered by the doctor being interviewed was inaccurate.	The programme host asked a doctor the possibilities of medical staff and the public contracting atypical pneumonia in various hypothetical circumstances. When the doctor expressed his opinions, the host sometimes asked

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					follow-up questions to clarify certain points. He did not query the doctor's opinions. Nor did he present opposing views. Nothing misleading was found. The complaint was <b><u>unsubstantiated</u></b> .
16 & 23.5.2003	TVB Jade	Gourmet Secret Agent (日日有食神)	7	The killing of a red-spotted lizard, a snake and a turtle in preparation for some exotic cuisines were disturbing, unsuitable for broadcast during the family viewing hours, scary to children and should be banned.	The portrayals concerned were brief, discreet, justified in context and acceptable for broadcast at the scheduled time. The complaints were <b><u>unsubstantiated</u></b> .
19 & 20.5.2003	TVB Jade	Gourmet Secret Agent (日日有食神)	21	The trailer (19.5.2003) and the programme proper (20.5.2003) which featured the killing of a cow and the display of the meat chunks were cruel, violent, unnerving, disturbing, disgusting, unsuitable for broadcast at mealtime, exerted a bad influence on children and lacked proper warnings.	The programme was broadcast within the family viewing hours. The trailer and the episode under concern contained brief shots of a cow being shot in the woods and a big chunk of meat hanging over the tree twitching. The depictions were discreet and contextually justified. They were within acceptable bounds of the family viewing hours. The complaints were <b><u>unsubstantiated</u></b> .

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19.5.2003	TVB Jade	Good Morning Hong Kong (香港早晨)	1	In the news segment, the words “不合情理” were erroneously written as “不合情理”, and “復甦” as “復蘇” in the subtitles.	The alleged mistake “不合情理” was not found. The use of “復蘇” was acceptable according to some Chinese dictionaries. The complaint was <b>unsubstantiated</b> .
20.5.2003	TVB Jade	News Roundup (晚間新聞)	1	The word “情” in the terms “疫情” and “情況” was erroneously rendered as “倩” in the subtitles of a news item.	The mistake was not found. The complaint was <b>unsubstantiated</b> .
21.5.2003	TVB Pearl	SARS: Killer Bug (奪命 SARS)	2	The programme was denigrating to Hong Kong and warranted a “PG” (Parental Guidance Recommended) classification as it praised Canada but belittled Hong Kong in the fight against SARS.	The documentary featured two cities, Hong Kong and Toronto, which were badly hit by SARS. It depicted Hong Kong’s achievements in tracking down and identifying the causative agent of SARS. It also depicted the measures taken by the Toronto Government to prevent SARS from spreading across the country. One economic risk consultant interviewed remarked that some Hong Kong people overreacted by wearing face masks even when they were driving cars. Nothing amounting to denigration to Hong Kong people was found. Nor did the programme warrant a “PG” classification. The complaints were <b>unsubstantiated</b> .

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15.5.2003	ATV Home & TVB Jade	“6:00 News” & “News At 6:30” (“六點鐘新聞”及“六點半新聞報道”)	1	It was unfair for the programmes to show only footage in which the Chief Executive (CE) was criticized in the question-and-answer session in a LegCo meeting.	Although footage showed the CE being criticized, the CE was also seen to have ample opportunities to answer the questions concerned. Nothing amounting to unfairness to anyone was found in the programmes. The complaint was <b><u>unsubstantiated</u></b> .
23 - 26.5.2003	ATV Home & TVB Jade	“Late News” & “Noon News” (“夜間新聞”及“午間新聞”)	1	The term “復甦” was erroneously written as “復蘇” in the programmes.	The use of “復蘇” was acceptable according to some dictionaries. The complaint was <b><u>unsubstantiated</u></b> .
26.4.2003	Cable Entertainment	Cocorico Creates A Legend (向左玩 向右玩)	1	The programme which contained crude language such as “二奶菜” (mistress) and “祠堂” (male genitals) was unsuitable for broadcast.	A warning alerting viewers that the programme warranted parental guidance and contained crude or undesirable expressions was broadcast prior to the programme. Though some unrefined expressions with mild sexual references were uttered, they were acceptable for broadcast on a channel not targeting children. The complaint was <b><u>unsubstantiated</u></b> .
5.5.2003	Cable Discovery	Mzima: Haunt Of The River Horse (大河馬小生態)	1	The portrayal of hippopotamus infanticide was cruel.	The programme was a documentary about the life of hippos in a spring in Kenya. It featured a hippo baby being attacked and bitten to death by a young male hippo. The portrayal was discreet and contextually justifiable in context. No gory or overly disturbing material was found. The programme was acceptable for broadcast on a

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					channel not targeting children. The complaint was <b><u>unsubstantiated</u></b> .
8.5.2003	Cable ESPN	Programme Change	1	The programme “ESPN’s Wednesday Night Baseball” was not broadcast at the scheduled timeslot as indicated on the Cable Guide.	The programme “Sudirman Cup 2003: Korea vs Denmark” was telecast instead of the programme “ESPN’s Wednesday Night Baseball” as indicated on the monthly Cable Guide. Prior to its broadcast, the station had informed viewers of the programme change through the Electronic Programme Guide on Cable Preview Channel. The complaint was <b><u>unsubstantiated</u></b> .
12.5.2003	Cable News 2	Cable News (有線新聞)	1	The footage of a young boy injecting drugs into the body of another boy was unnerving.	In a segment about vagrant children in the Mainland, a teenage boy injected drugs into another young boy at the groin area. The actual act of injection was masked by computer effect. The segment was handled with discretion and sensitivity. It was unlikely to unnerve the average viewer. The complaint was <b><u>unsubstantiated</u></b> .
16.4.2003	STAR Phoenix Chinese Channel	Teloping Message	1	The teloped message that 96% of SARS patients would spontaneously recover from the disease misled viewers into believing that they need not consult a doctor.	The message accurately related the information provided by the World Health Organization, “96% 非典型肺炎病人會自然痊癒” (96% of SARS patients will recover spontaneously). Nothing misleading was found. The complaint was <b><u>unsubstantiated</u></b> .

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17.4.2003	CR 1	Tea Cup In The Storm (風波裡的茶杯)	2	A programme host verbally abused a Government official as “麻木不仁” (heartless) and cut short the telephone conversation.	The expression was uttered by the host to express his dissatisfaction with the maternity leave arrangements in the civil service. Though a bit strong, the expression was not downright offensive. When the Government official tried to repeat her explanation, the host cut short the telephone conversation. The Government official was given suitable opportunity for response. The complaints were <b>unsubstantiated</b> .
1.5.2003	CR 1	Tea Cup In The Storm (風波裡的茶杯)	1	A programme host’s criticisms on the Central Government’s provision of protective gears to medical frontline workers of Hong Kong were insulting to both the people of Hong Kong and the Mainland.	While discussing the provision of protective gears for frontline medical staff, the programme hosts remarked that it was shameful that Hong Kong, being more wealthy than Mainland China, was unable to buy enough protective gears for the staff and had to receive aid from the Central Government. No persons or groups were insulted on the basis of ethnicity or nationality. The complaint was <b>unsubstantiated</b> .

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2.5.2003	CR 1	Tea Cup In The Storm (風波裡的茶杯)	2	The programme host's references to fellow members of the Liberal Party as “同黨” (gang) and to the academics supporting the proposal to suspend contribution to the Mandatory Provident Fund (MPF) as “非典型廢柴” (useless) were disrespectful to the persons concerned and had a bad influence on children. The hosts screened out phone-calls with positive views.	The host used the expression “同黨” to express his dissatisfaction with a Liberal Party member and her fellow members, and the expression “非典型廢柴” to criticize those in favour of suspending the contribution to the MPF. Though strong, the expressions were not downright offensive and were used briefly in the personal view programme targeting mature listeners. There was no evidence that the hosts screened out phone-calls with positive views. The complaints were <b>unsubstantiated</b> .
7.5.2003	CR 1	Tea Cup In The Storm (風波裡的茶杯)	3	The programme host uttered the crude expression “用屁股諗嘢” (using one's buttocks to think).	The expression was uttered by the host to express his dissatisfaction with the management of the Hospital Authority who turned down requests for voluntary quarantine from parents of young hospital patients. Though a bit unrefined, it was not downright offensive. The complaints were <b>unsubstantiated</b> .

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15.5.2003	CR 1	Tea Cup In The Storm (風波裡的茶杯)	3	The programme hosts were biased against the Chief Executive (CE) and the Government.	The programme was a personal view programme. The hosts discussed a motion in the Legislative Council requesting the CE to resign. Though the hosts criticized certain government policies, they commended the CE and the Government for achievements in other aspects. Throughout the programme, different views from councillors, newspapers and callers were included. The complaints were <b>unsubstantiated</b> .
20.5.2003	CR 1	Tea Cup In The Storm (風波裡的茶杯)	1	A programme host's reference to a legislator as “垃圾會議員” (garbage councillor) was insulting.	When discussing the sewage system of a public housing estate with an official of the Housing Department and a legislator, a programme host jokingly used the alleged term to tease the legislator to express his dissatisfaction with the fact that not all Legislative Council Members were directly elected. Later on, he used the correct term “立法會議員” to refer to the legislator who was directly elected. The host did not insult any person on the basis of social status. The complaint was <b>unsubstantiated</b> .
23.4.2003	CR 1	Off-side Relationship (越位關係)	1	The programme hosts uttered crude expressions like “屎” (faeces), “疍出嚟” (defecate) and “頂你” (damn you).	The hostess mentioned that while typing aimlessly on the computer, the character “屎” came out. The other terms under concern were then uttered in the light-hearted dialogue. Though a bit unrefined, the expressions were not downright offensive. They were acceptable in a late-night programme (12midnight to 1:00am) not targeting

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					children. The complaint was <b>unsubstantiated</b> .
23.4.2003	CR 1	Dangerous People (危險人物)	1	The account of a homicide case in 1964 was disturbing and would invite imitation.	Warnings alerting listeners that the programme contained disturbing material and was unsuitable for children were broadcast. The discussion of the cause of death of a 10-year old girl was contextually justified. There was no detailed depiction of the criminal act. It was unlikely to invite imitation. Nothing overly disturbing or horrifying was found. The material was acceptable for broadcast at late hours (11:00pm to 12midnight). The complaint was <b>unsubstantiated</b> .
7.5.2003	CR 1	News Report (新聞報道)	1	The presenter inaccurately reported that the driver of KMB bus number 211 was robbed.	News reports covering the relevant news item from 3:00am to 7:00am accurately reported that the driver of KMB bus number 212 was robbed. The complaint was <b>unsubstantiated</b> .
15.5.2003	CR 1	Close Encounter Of The Political Kind (政事有心人)	2	The programme host and the guests' repeated appeals to listeners to participate in a forthcoming rally amounted to inciting against the Government.	Disappointed by the failure to pass a motion in the Legislative Council requesting the Chief Executive (CE) to resign, the programme host and the guests remarked that people should take action such as participating in rallies to show their discontent. They asked listeners to join a forthcoming rally against the proposed national security laws under Article 23 of the Basic Law. However, they repeatedly emphasized that any action taken should be peaceful, rational and legal.

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					There was no endorsement of any illegal activities. Their remarks were clearly identifiable as their personal views. The complaints were <b><u>unsubstantiated</u></b> .
23.5.2003	Metro Showbiz	Entertainment Morning Post (娛樂一早)	1	The expression “波餅” (breast) uttered by a programme host during his interview with an artiste was indecent.	In an interview, the host asked a male artiste whether beautiful women had tried to seduce him through body contacts (請你食吓波餅咁?). Although the expression carried mild sexual connotation, it was mentioned only once in passing. The use of the expression did not constitute indecent material and was acceptable for broadcast in a programme not targeting children. The complaint was <b><u>unsubstantiated</u></b> .
25.4.2003	TVB Jade (RTHK)	Equal Opportunities Special (非常平等任務)	1	The portrayal of twin brothers suffering from dyslexia being improperly treated in school misled viewers into believing that the complainant’s school mistreated such students.	The programme was a dramatized reconstruction of a real case. It depicted twin brothers with learning difficulties improperly treated by their classmates, the class teacher and the principal in a primary school. However, their identities were not revealed. Nothing misleading was found. The complaint was <b><u>unsubstantiated</u></b> .
8.5.2003	RTHK Radio 1	Happy Daily (開心日報)	1	The programme promoted Buddhism and Buddhist activities.	In a segment, two guest speakers introduced community programmes and activities held to celebrate Buddha’s Birthday. There was no promotion of harmful superstition and supernatural beliefs. The complaint was <b><u>unsubstantiated</u></b> .

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13.5.2003	RTHK Radio 2	Crazy And Happy (瘋 Show 快活人)	1	The references to places where aphrodisiac could be bought were unsuitable for broadcast.	The programme was a light-hearted talk show. In a segment, a host jokingly recalled that when he was a child, he had seen hawkers selling aphrodisiac to adults in the street. He also related a hearsay that it could still be bought in a town in Mainland China. But no exact location was mentioned. Nothing amounting to indecent material was found. The complaint was <b>unsubstantiated</b> .
16.5.2003	RTHK Radio 2	Crazy And Happy (瘋 Show 快活人)	1	The programme hosts uttered an expression resembling a foul expression which was indecent and denigrating to women. The programme exerted a bad influence on listeners.	While reading a listener's fax on whether a programme host should be allowed to take leave, one host uttered "批你個頭". It was neither a foul expression nor indecent. Nothing denigrating to any persons or groups on the basis of gender was found. The programme contained some sexual innuendoes but they were mild and acceptable for broadcast in a programme not targeting children. The complaint was <b>unsubstantiated</b> .
13.5.2003	RTHK Radio 2	My Heart Will Go On (星空奇遇鐵達尼)	1	The programme host made misleading and denigrating remarks about a private clinic.	A caller mentioned that her sick son was refused treatment by a private practitioner who even declined to call an ambulance on her behalf. She also mentioned the location and name of the private clinic. The host remarked that if the allegations were true, people should not visit that clinic. Nothing misleading or denigrating on the basis of social status was found. The complaint

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### 3. Complaints related to advertisements classified as unsubstantiated

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6.5.2003	TVB Jade	Eagle Ginseng Pills: Marriage (鷹牌洋蔘含片)	1	The advertisement conveying a wrong message of sexual inequality was unsuitable for broadcast in the advertising breaks of children programmes.	In the advertisement, a priest told the groom that after marriage, the bride would be in charge of all the money and the groom would do all the housework. In the end, the voice-over remarked that the advertised pills would boost one's energy. The advertisement was presented in a comical manner. Nothing misleading or unsuitable for children was found. The complaint was <b>unsubstantiated</b> .
7.5.2003	TVB Jade	Vita Light Lemon Tea (維他 Light 檸檬茶)	2	The portrayal of a man's legs intertwined with a woman's legs was indecent, unsuitable for youths and contained a bad theme.	The advertisement conveyed the message that one must work hard to obtain results. A scene showed two pairs of legs under a blanket with voice-over “想要番個，勤力的啦” (Try harder if you want one). The portrayal was brief and discreet. Nothing indecent or unsuitable for broadcast was found. The complaints were <b>unsubstantiated</b> .
21.5.2003	TVB Jade	Juon (“咒怨”電影廣告)	128	The advertisement was horrifying, scary to children, unsuitable for broadcast at late night, and was broadcast without prior warning.	The advertisement, which promoted a Japanese horror film classified as Category IIB under the Film Censorship Ordinance, had two versions. Both versions were restricted for broadcast after 11:00pm. One featured a woman in bed discovering a ghost under the quilt. The other featured a woman in bed with a ghostly boy standing by the bed. The portrayals were fleeting

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					and contextually justified. Nothing overly horrifying was found. The advertisement was acceptable for broadcast at the late hours. The complaints were <b><u>unsubstantiated</u></b> .
24 & 25.5.2003	TVB Jade	Anessa	2	The portrayals of nudity and a woman lying on top of a man contained an undesirable theme, exerted a bad influence on children and were unsuitable for broadcast during the family viewing hours.	The advertisement featured a couple swimming in the sea and playing on the beach. The man applied the advertised lotion onto the woman's shoulders and they embraced each other. They were decently clad and their movements were within the bounds of propriety. The presentation was discreet. It was unlikely that the advertisement would exert a bad influence on children. The complaints were <b><u>unsubstantiated</u></b> .
28.5.2003	TVB Jade	Clairol Herbal Essence Shampoo (Clairol 草本精華洗髮露)	1	The screaming of the nurse frightened children.	When a nurse looking after a patient in a coma saw the advertised shampoo, she left the room to wash her hair and screamed with joy. She also screamed when a doctor startled her. The portrayals were comical and exaggerated. It was unlikely that the screaming would frighten children. The complaint was <b><u>unsubstantiated</u></b> .
1.6.2003	TVB Jade	Vita Distilled Water : Lawyer (維他蒸餾水 : 律師)	1	The song and the portrayal were disrespectful to the legal profession.	The advertisement contained a song which praised lawyers and depicted a lawyer's remarkable performance in the court. It conveyed the message that the advertised beverage was important to everyone, including successful professionals such as lawyers. Nothing

Broadcast Date	Station / Channel	Title	No. of Complaints	Substance of Complaint	Decision
					disrespectful to lawyers was found. The complaint was <b>unsubstantiated</b> .
April & May 2003	ATV Home & TVB Jade	Rejoice Shampoo (飄柔洗頭水)	1	The portrayal of throwing a coin at a tortoise was an undesirable behaviour and inhumane, and was unsuitable for broadcast on television.	The advertisement opened with a man asking what a 50-cent coin could be of use aside from throwing it at the tortoise. He then threw a coin into a pond but it missed the tortoise. No actual harm was done to the animal. Nothing amounting to animal abuse was found. The advertisement did not endorse any undesirable behaviour. The complaint was <b>unsubstantiated</b> .
5 & 6.5.2003	ATV Home & TVB Jade	Nestea – Ice Rush (雀巢冰極檸檬茶)	1	The portrayal of a man drinking in the train compartment would invite children’s imitation.	In the advertisement, a young man rushed into a train compartment, took out a can of the advertised drink from an ice box and drank it. The advertisement was presented in an exaggerated manner. It did not endorse any undesirable behaviour. The complaint was <b>unsubstantiated</b> .
24 & 27.5.2003	ATV Home & TVB Jade	Coke Light (健兒檸檬可樂)	2	The portrayal of a half-naked woman with a pair of lemons before her chest was indecent and unsuitable for broadcast.	The advertisement promoting a drink with a lemon flavour was presented in a hilarious manner with animated effects. In a scene, a woman ran into a stream floating with lemons. She was amazed to find herself stripped to the waist with two big lemons in front of her chest. The advertisement conveyed the message that the advertised drink made one feel free. The portrayal was brief, discreet and justified in context. Nothing

Broadcast Date	Station / Channel	Title	No. of Complaints	Substance of Complaint	Decision
					indecent was found. The complaints were <b><u>unsubstantiated</u></b> .
22.5.2003	CR 1	Manhattan Card (Manhattan 信用咭)	1	The expression “搶嘢呀” (robbery) in the advertisement was unnerving.	The advertisement promoted the discount offers to holders of the advertised credit card. It started with a male voice-over uttering that one could hear people shouting on the street. Then different people shouted “搶嘢呀”. The expression was used to refer to people’s crave for the discount offers. It was unlikely that the average listener would find it unnerving. The complaint was <b><u>unsubstantiated</u></b> .

#### 4. Complaints classified as outside the remit of the Broadcasting Authority

Broadcast Date	Station/Channel	Title	No. of Complaints	Substance of Complaint
27.4.2003	ATV Home	One Piece (海賊王)	1	The animation was broadcast later than its usual broadcast time due to the overrun of a live sports programme without prior announcement.
11.5.2003	ATV Home	NBA Playoffs 2003 (NBA 季後賽)	3	The programme ended without showing the final result of the match being broadcast, and the result was not announced in the news programme as promised by the programme host.
24.6.2003	ATV Home	Late News (夜間新聞)	1	In a news item about a debate in the Legislative Council, only the footage of one Legislative Councillor questioning a Government official was shown.
Monday - Friday	ATV Home	LITAO Special : Crepe Queen (麗濤洗髮露劇場：燒餅皇后)	1	The word “濤” was mispronounced.
Monday - Friday	ATV Home	Light Of Million Hopes (萬家燈火)	1	The portrayal of cousins falling in love contained a bad theme.
Monday - Friday	ATV Home	Love In The City (男才女貌)	1	Some sequences of the drama were edited out.
—	ATV Home	Exploring Southwest China II (西南開發之旅 II：大地恩情)	1	The programme ceased broadcast after 18.5.2003 without notification.

Broadcast Date	Station/Channel	Title	No. of Complaints	Substance of Complaint
—	ATV Home	Promos for Drama Series	1	The inclusion of footages of health care workers in the promos for a costume drama was disrespectful to the staff concerned.
—	ATV	Station ID	1	The graphics of the Station ID made the complainant dizzy.
19.4.2003	TVB Jade	All In Action Against SARS (全城抗炎大行動)	1	There was a wrong character in the Chinese subtitle of the variety show.
22.5.2003	TVB Jade	Promo for “W Files” (“衛斯理”宣傳片)	1	A character in the drama mispronounced the word “鏗” in the expression “鏗而不捨”.
24.5.2003	TVB Jade	1:99 Concert (1:99 音樂會)	1	A singer’s act of damaging a guitar set a bad example and was a waste of resources.
5.6.2003	TVB Jade	Turn Against Adversity (疫境自強)	1	The programme only interviewed health care workers but not patients.
16 & 17.6.2003	TVB Jade	Y2K Music Collection 2003 (翡翠音樂幹線 2003)	1	The hostess’ attire had the print of the flag of the Japanese army.
18.6.2003	TVB Jade	Fate Twisters (黑夜彩虹)	4	The portrayal of a business woman as a villain was objectionable. The plot was a copycat.

Broadcast Date	Station/Channel	Title	No. of Complaints	Substance of Complaint
Monday, Wednesday & Friday	TVB Jade	Magical Doremi (小魔女 DOREMI)	1	The Chinese translation of a term in the fictitious Japanese cartoon was not accurate.
Monday - Friday	TVB Jade	Announcements of Upcoming Programmes	1	The announcements of upcoming programmes at nighttime by voice-over instead of using flipcards caused inconvenience to the hearing impaired.
Friday	TVB Pearl	Third Watch III (三更急先鋒)	1	Different episodes of the series were not scheduled at a regular time slot.
Saturday	TVB Pearl	Repeated Broadcast of Feature Film	1	A feature film was re-run within a short period.
—	TVB Jade	Bright Girl's Success (開朗少女)	1	The announcement that the programme would not be broadcast on 7.6.2003 was disrespectful to viewers.
—	TVB	Enquiry Service	1	The staff of TVB were unable to provide satisfactory answers to enquiries.
3.5.2003	ATV Home & TVB Jade	“6:00 News” & “News At 6:30” (“六點鐘新聞”及“六點半新聞報道”)	1	Bishop Joseph Zen's involvement with political matters was inappropriate and his comments were disrespectful to those Legislative Councillors who held opposing views.
17.6.2003	ATV Home & TVB Jade	“6:00 News” & “News At 6:30” (“六點鐘新聞”及“六點半新聞報道”)	1	There were too many news items about a doctor who died of atypical pneumonia.

Broadcast Date	Station/Channel	Title	No. of Complaints	Substance of Complaint
5.5.2003	Cable News 2	No Display of Rainstorm Warning Signal	1	The Red Rainstorm Warning Signal was not shown on screen from 7:15am to 8:00am.
11.5.2003	Cable STAR Sports	English Premier League (英格蘭超級聯賽)	1	The commentator criticized Liverpool in its match versus Chelsea.
13 & 15.5.2003	Cable Sports & News 2	Promos for "FA Cup Final" ("英格蘭足總杯決賽"宣傳片)	12	The satirical remarks of the voice-over in the three versions of the promos were disrespectful to the soccer team Arsenal and its fans.
19.5.2003	Cable News 2	News (新聞報道)	1	In the news item concerning atypical pneumonia, the manner of the student interviewees was frivolous.
—	Cable TV	Charge of Installation Fee	1	Hong Kong Cable Television Limited charged an installation fee for the provision of its service.
—	Cable TV	Fee Discrepancy	1	The amount of monthly fee for the provision of subscription television service was not standardized.
—	Cable TV	Fee Payment	1	Hong Kong Cable Television Limited charged the complainant a late charge and a handling fee due to an autopay transaction problem of his credit card account.
—	Cable TV	Unsatisfactory Service	2	The sales technique and means of payment of Hong Kong Cable Television Limited were unsatisfactory.
—	Cable TV	Cable Guide	1	There were discrepancies in the schedules published in the Cable Guide.

Broadcast Date	Station/Channel	Title	No. of Complaints	Substance of Complaint
—	Cable TV	Service Package Renewal Arrangements	1	The service package was renewed automatically before the existing contract expired.
—	Cable TV	Unauthorized Promotional Activities	4	The marketing staff of Hong Kong Cable Television Limited caused disturbance to the residents of three estates in Tai Po, Tsuen Wan and Kwun Tong respectively by carrying out unauthorized promotional activities.
24 & 25.6.2003	ATV Home; TVB Jade; Cable News 1 & 2	News Programmes	119	The attitude of the Secretary for Security (S for S) was arrogant; impolite; disgusting; disturbing; exerted a bad influence on viewers, especially children; and adversely affected the image of Hong Kong. The S for S's refusal to answer Legislative Councillors' questions was irresponsible and amounted to dereliction of duty. The news footage concerning the S for S warranted a "PG" (Parental Guidance Recommended) classification, was unsuitable for broadcast, and should be banned.
1.4.2003	CR 1	18/F Block C (十八樓 C 座)	3	The drama which featured the characters speculating about the possibility of Hong Kong being declared an infected area caused social unrest.
18.4.2003	CR 1	The Rattling Kettle (茶煲裡的查篤撐)	1	The hostess of the talk show mentioned the wrong date of return to classes for students when she appealed to artistes to wear masks.

Broadcast Date	Station/Channel	Title	No. of Complaints	Substance of Complaint
18.4.2003	CR 1	Promo for “Lavatory Wisdom” (“洗手間大智慧”宣傳聲帶)	1	The promo wrongly mentioned the year when Abraham Lincoln, the former US President, died.
21.4.2003	CR 2	Talk Talk 23+ (亂噏廿三)	1	A programme host’s reference to a doctor’s view that it was unnecessary to have a separate pair of chopsticks for common use was objectionable.
30.4.2003	CR 1	Promo Concerning Health Tips	1	The remarks that one should improve the ventilation by opening the windows even when the air-conditioning was switched on were illogical.
30.4.2003	CR 1	Tea Cup In The Storm (風波裡的茶杯)	1	A health care worker offered her protective coat to the programme host for testing but the programme host did not point out that such act amounted to stealing public property.
16.5.2003	CR 1	Tea Cup In The Storm (風波裡的茶杯)	1	The duration of the programme was too short.
6.6.2003	CR 1	Tea Cup In The Storm (風波裡的茶杯)	1	The programme started later than the scheduled starting time by 15 to 20 minutes.
16.6.2003	CR 1	“Tea Cup In The Storm” & “Close Encounter Of The Political Kind” (“風波裡的茶杯”及“政事有心人”)	1	A host of “Tea Cup In The Storm” was absent on the date concerned and the guest speaker of “Close Encounter Of The Political Kind” was only allowed to speak after 7:00pm.

Broadcast Date	Station/Channel	Title	No. of Complaints	Substance of Complaint
Monday - Friday	CR 1	“Tea Cup In The Storm” & “Close Encounter Of The Political Kind” (“風波裡的茶杯”及“政事有心人”)	1	The complainant’s call was not put through in the programmes.
—	CR 1	Tea Cup In The Storm (風波裡的茶杯)	1	The various campaigns (e.g. one person, one orange) organized by the hosts to fight against SARS wasted resources.
9 & 12.5.2003	CR 2	Wanna Bros (兄弟做嘢)	1	The content of the segment “高考生的考試願望” (Wish of the students taking the Advanced Level Examination) was unrelated to the Advanced Level Examination. CR’s complaints hotline operator was insincere.
16.5.2003	CR 1	Good Morning Baba! Good Morning Mama! (爸爸早晨！媽媽早晨！)	1	The programme was boring and the hosts’ behaviour was undesirable.
29.5.2003	CR 1	Good Morning Baba! Good Morning Mama! (爸爸早晨！媽媽早晨！)	2	Topics such as extra-marital affairs and love affairs were of no educational value and unsuitable for broadcast at the scheduled time (10:00am to 11:30am).
25.6.2003	CR 1	All programmes	1	Hosts of all programmes asked listeners to participate in the 1 <sup>st</sup> July demonstration.

Broadcast Date	Station/Channel	Title	No. of Complaints	Substance of Complaint
25.5.2003	TVB Jade (RTHK)	City Forum (城市論壇)	1	The speech of a guest speaker was drowned by the loud background noise.
6.6.2003	TVB Jade (RTHK)	Headliner (頭條新聞)	1	The programme was meaningless and a waste of resources.
11.5.2003	RTHK Radio 2	Free As The Wind (講東講西)	1	The opinion that the face masks given to Hong Kong by the Chinese Government were re-cycled ones was objectionable.
25.5 & 22.6.2003	RTHK Radio 1	Friends Unlimited (Sunday 任我行)	2	The host's choice of songs and laughter adversely affected listeners' mood.
28.5.2003	RTHK Radio 1	Station Promo	1	The remark that journalists took risk when covering news in various places, including Tai Po, misled listeners that Tai Po was an infected SARS area.
2.6.2003	RTHK Radio 2	Morning Suite (晨光第一線)	3	When discussing an accident involving a guest artiste performing in a concert, the programme host of the talk show made groundless accusations which were disrespectful to the female artiste giving that concert.
—	RTHK	Impolite Staff	1	The staff manning the hotline was impolite.

Broadcast Date	Station/Channel	Title	No. of Complaints	Substance of Complaint
6.5.2003	ATV Home	Advertisements for “Pocool A+ Fresh Bath” & “Pocool A+ Moisture Shower” (“寶健麗 A+清涼沐浴乳”及“寶健麗 A+滋潤沐浴乳”廣告)	1	The female artiste’s pronunciation was imprecise.
—	ATV Home	Advertisement for “Chin Sum Oral Liquid” (“靜心口服液”廣告)	1	The voice of a young woman was annoying.
12.5.2003	TVB Jade	Advertisement for “Weisen U” (“胃仙 U”廣告)	1	The advertisement portraying a famous character losing his fortune had an adverse effect on society.
15 & 16.5.2003	TVB Jade	Advertisement for “Sisters” (“姊妹雜誌”廣告)	2	The flashing pictures of the covers of the magazine caused discomfort to the complainants’ eyes.
29.5.2003	TVB Jade	Advertisement for “Park’n Shop” (“百佳超級市場”廣告)	1	The imprecise pronunciation had a bad influence on children.
10.6.2003	TVB Jade	Advertisement for “New World IDD 009” (“新世界 IDD 009”廣告)	2	The telephone ringing sound in the advertisement was prolonged, loud and disturbing; and misled one of the complainants that her telephone was ringing.